

## Preparing Leaders for the New Era

The New Economy especially **IR 4.0**, is about knowledge and the ability to use it to create new value for the Organisation. This Value is measured by the results of knowledge that is inventively applied by the workforce in an Organisation. They will be equipped with the right skills and techniques to carry out their roles and responsibilities efficiently.

### Course Outline

### Part One: Personal Performance Series (9.30am – 1.00pm – 3.5 hours)

#### Module 1: Having The Right Mental Framework for better performance for Supervisors & Leaders

 The importance of having a positive Mind-set in work and life.

# Module 2: How to Create Managerial & Supervisory Work Values Standards

To formulate Leadership/Supervisor's top work values

#### Module 3: Inter-Personal Working Relationships Whilst Working Remotely

Understanding of Relationship Vs Task

# Module 4: Communicating Effectively in the New Norms

• Techniques and methods for effective Communication.

### Who Should Attend?

This program is designed for every level of the workforce who needs to refresh their Supervisory & Leadership styles and to enhance their Personal & Team Productivity.

#### Part Two: Leadership Performance Series (9.30am – 1.00pm – 3.5 hours)

# Module 1: Leadership Skills For Managers & Supervisors in Post MCO

• Strategies To Deal with And Maximize The Contributions Of The Workforce Generations.

#### Module 2: The Power of Coaching & Delegating

Coaching for Results -video & assessment

# Module 3: Motivating Your Team For Excellent Performance

- Motivating you and others to perform at Top Level
- Dealing with unmotivated employees

### **Training Methodology**

To ensure that you receive maximum benefits, audio-visual, Group Discussion, Presentations will be introduced to highlight important principles and Highly Interactive Session.

#### 2-day Program | 9.30am – 1pm

For more information, kindly contact:-Vicky Ramachandran | vicky.r@crowe.my | 016 201 0838 Carol Victor | carol.victor@crowe.my | 016 202 7470

\*This course is eligible for HRDF