

How to Avoid Common Mistakes and Challenges in **SST** and **Customs Duties**

18 July 2024 | 9:00AM - 5:00PM
Sheraton Hotel, Petaling Jaya



Introduction

Navigating the complex world of Sales and Service Tax (SST) and customs duties in Malaysia can be a daunting task for businesses of all sizes. The ever-evolving landscape of tax regulations, coupled with the intricacies of compliance, often leads to costly errors and challenges that can hinder a company's growth and financial health. Understanding and addressing these issues is crucial for maintaining compliance, optimizing tax strategies and ensuring smooth business operations.

Our seminar aims to equip you with the knowledge and tools necessary to master the complexities of SST and customs duties. This comprehensive event will delve into the most common pitfalls and challenges businesses face, providing practical solutions and strategies to overcome them.

Learning Objectives

By attending this seminar, participants will:

- Recognize common mistakes in SST and customs duties compliance and learn strategies to prevent them.
- Gain insights into the latest updates and changes in indirect tax regulations affecting SST.
- Understand the audit process, including preparation, rights, and responsibilities of auditees.
- Develop industry-specific strategies by addressing unique challenges in different sectors with tailored compliance solutions.
- Learn from case studies and real-life examples to avoid common pitfalls and enhance compliance practices.

Who Should Attend

- **Management Team:** Key decision-makers looking to understand and mitigate compliance risks.
- **Accounts/Finance/Admin Professionals:** Individuals responsible for ensuring accurate tax reporting and compliance.
- **Procurement Officers:** Personnel involved in the importation and classification of goods.
- **Sales & Marketing Teams:** Staff who need to comprehend the implications of SST on product pricing and strategy.
- **Anyone Interested in Understanding SST Compliance:** Individuals seeking to learn about common mistakes and challenges in SST and customs duties.

Our Speakers



Chong Mun Yew
Tax Executive Director
Crowe Malaysia



Norhayati Ruslan
Indirect Tax Senior Manager
Crowe Malaysia

Programme Outline

How to Avoid Common Mistakes and Challenges in SST and Customs Duties
18 July 2024 | 9:00AM - 5:00PM | Venue: Sheraton Hotel, Petaling Jaya

Time	Topic
0900-0915	Welcome and Introduction
0915-1100	Module 1: Common Mistakes and Challenges in SST Compliance 1.1 Common Sales Tax Mistakes and Challenges <ul style="list-style-type: none">Misclassification of goodsIncorrect application of sales tax ratesDocumentation and record-keeping errors 1.2 Common Service Tax Mistakes and Challenges <ul style="list-style-type: none">Misinterpretation of taxable servicesIncorrect tax computationCommon compliance pitfalls
1100-1115	Morning Break
1115-1300	Module 1: Common Mistakes and Challenges in SST Compliance (Continued) 1.3 Case Studies and Real-Life Examples <ul style="list-style-type: none">Analysis of common errors through case studiesLessons learned from past audits
1300-1400	Lunch Break
1400-1500	Module 2: Latest Changes and Updates in Indirect Tax Affecting SST 2.1 Expansion of Scope <ul style="list-style-type: none">Recent changes in SST regulationsNew taxable goods and services 2.2 Proactive Measures <ul style="list-style-type: none">Strategies to stay compliant with new regulationsBest practices for adapting to changes
1500-1545	Module 3: Mastering the Compliance Audit Process 3.1 Importance of Audits <ul style="list-style-type: none">Purpose and benefits of compliance auditsHow audits can improve SST compliance 3.2 Rights and Responsibilities of Auditees <ul style="list-style-type: none">What to expect during an auditRights and obligations under the audit process
1545-1600	Afternoon Break
1600-1630	Module 4: Industry-Specific Concerns 4.1 Addressing Unique Challenges <ul style="list-style-type: none">Sector-specific compliance issuesTailored strategies for different industries
1630-1700	Q&A Session

Fee Structure

Individual Rate

RM780 Nett / pax

Register Now 

For enquiries and registration, please contact:

Zafirah – events@crowe.my | +6014 548 4686

Terms & Conditions

Seminar Fee

- Fee is payable to Crowe CPE Sdn. Bhd.
- The fee includes PDF materials and refreshments.
- Individual Registration: Full payment shall be made at the point of online registration.
- Corporate Registration: Full payment shall be made within thirty (30) days from the date of the Invoice or 1 day before the **seminar**, whichever is earlier.
- **Admittance to the Seminar shall** be granted only upon full payment as per the above requirement.

Deadline for registration

- Registration closes on **11 July 2024**.

Verification of Attendance

- All participants are required to present photo identification (NRIC or Driving License) at the point of registration prior to signing the registration list when attending the seminar. Admittance may be denied upon failure to present photo identification.

HRD Corp (Claimable Events Only)

- Crowe CPE is an approved Training Provider registered under 'Crowe CPE Sdn. Bhd.'(MyCoID: 201873K).

Employer's Obligations

- To ensure grant approval is obtained prior to event and to provide the Grant ID notification upon event registration.
- To make full payment to Crowe CPE as per the issued Invoice within 14 working days upon receipt of Crowe CPE's notification in the event the training fee is cancelled by HRDC due to non-compliance on the part of the participant or his/her employer or any valid reasons stipulated by HRDC.
- To settle the balance payment to Crowe CPE within 14 working days upon receipt of Crowe CPE's notification in the event only partial claim is approved by HRDC. Crowe CPE will provide copy of the original invoice and will not issue a new invoice for the balance amount.
- If employer has made payment prior to grant approval, a refund will be made to employer subject to reimbursement received from HRDC. Refund will be made via IBG Transfer.
- To provide required information and/or documents after completion of event for the purpose of HRDC Claim within 7 working days upon receipt of Crowe CPE's notification.

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- Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:
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- For written cancellation received less than seven (7) days from the date of the training, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
- No refunds will be made for written cancellations received on the day of the training or for participants who fail to attend the training. Unpaid registrations are also liable for full payment of the registration fee.
- Replacing registered participants is not allowed.

Participant's Classification and Information

- Please select the participant classification carefully as it determines the fees payable.
- The information on Corporate/Individual shall be deemed true and correct. No alteration will be allowed upon registration.

Certificate of Attendance and CPE Credit Hours

- Participants will be issued an e-certificate upon full attendance and submission of the feedback form.
- CPE hours are claimable through participants' own applications to the awarding bodies.

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Disclaimer

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Contact Us

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About Crowe Malaysia PLT

Crowe Malaysia is the 5th largest accounting firm in Malaysia and an independent member of Crowe Global. The firm in Malaysia has more than 10 offices, employs over 1,200 staff, serves mid-to-large companies that are privately-owned, publicly-listed and multinational entities, and is registered with the Audit Oversight Board in Malaysia and the Public Company Accounting Oversight Board in the US.

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