

INSIGHT...

Dematerialisation of the sales receipt: end of automatic printing on 1st April 2023

Pursuant to Law No. 2020-105 of 10 February 2020 on the fight against waste and the circular economy and **Decree No. 2022-1565** of 14 December 2022, **most sales receipts will no longer be automatically printed by the retailer as of 1st April 2023.**

End of automatic receipt printing on 1st April 2023

As part of the fight against waste and substances that are hazardous to health (30 billion tickets are printed each year in France), law no. 2020-105 of 10 February 2020 **decided to put an end to the automatic printing of certain cash register tickets.**

Decree No. 2022-1565 of 14 December 2022 relating to the conditions and procedures for applying IV of Article L. 541-15-10 of the Environmental Code specifies the conditions of application.

Which receipts are affected?

The tickets concerned are the following:

- **Bank card tickets produced in sales areas** and in establishments open to the public,
- **Tickets issued by vending machines,**
- **Credit card receipts,**
- **Vouchers** and promotional or discount tickets.

Which receipts are not affected by this text?

The following tickets are not affected and will have to be printed automatically after 1st April 2023:

- **Sales receipts relating to the purchase of so-called "durable" goods where the existence and duration of the legal guarantee of conformity is mentioned.**

This concerns household appliances, computer equipment or telephone equipment, for example. The full list of these goods can be found in Article D. 211-6 of the Consumer Code,

- **Credit card receipts for cancelled or credited transactions,**
- **Cancelled or credited credit card payment transactions,**
- **Tickets issued by vending machines which must be kept and presented in order to receive a product or service,**
- **Receipts or other billing documents printed by non-automatic weighing instruments.**

Please note that the end of automatic printing does not mean the end of receipt printing

If the consumer wishes to obtain a printed ticket, he must expressly request it from the trader. The trader is obliged to inform the consumer of this in a legible and comprehensible manner by means of a notice at the place where the payment is made.

What form will till receipts take after 1st April 2023?

These "e-tickets" can be delivered to the buyer:

- By SMS,
- By e-mail,
- By message in the buyer's banking application (using a credit card sends the e-ticket automatically to the application);
- By QR code (allows you to retrieve your e-ticket from a web page).

In accordance with the General Data Protection Regulation, **the collection of data from the buyer is subject to his/her explicit consent.**

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