

# How to Access your Client Portal after an Extended Absence

1 Navigate to <https://crowesoberman.titanfile.com/password/reset/>

2 Enter the email address you used to sign into the client portal and click 'Reset my password'.



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Password reset

Forgotten your password?  
Enter your e-mail address below and if your account exists on this deployment we'll e-mail instructions for setting a new one.

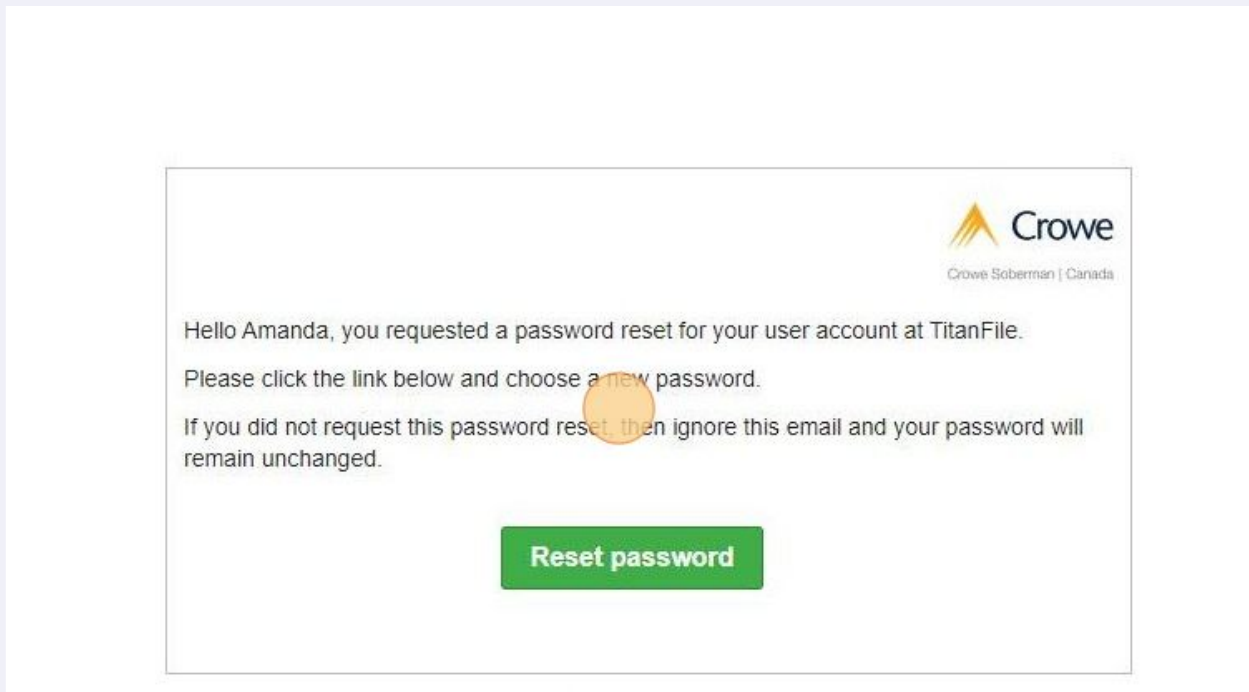
Reset my password

[Log in](#)

3 You will receive the following prompt.



4 You will receive the message below in your email inbox. Select 'Reset password'.



5

You will be directed to this page. Enter your new password and click 'Change my password'.

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Password reset

Please enter your new password twice so we can verify you typed it in correctly.

New password:

Confirm password:

[Change my password](#)

6

Your password has been reset. Click 'Log in' to login using your new password.

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Password reset complete

Your password has been set. You may go ahead and log in now.

[Log in](#)