

Jennifer Arnold
Director of Operations

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**Professional Summary**

- Over the past 20 years, Jennifer has gained a broad range of work experience including: operation management, human resources, health and safety, and administration.
- Jennifer has been a resident of the North since 1984 and brings extensive knowledge and energy to effectively manage the unique challenges faced by businesses operating in the North.
- Jennifer excels in operational management largely due to her personal integrity, self-accountability, organizational skills, productivity, and ability to balance the needs of staff and management. She genuinely enjoys working with management and staff to guide long-term strategic planning, change management, and to realize operational goals and objectives.
- Having travelled to several communities across the North, Jennifer has worked with numerous to audit Health, Safety and Environment programs and systems for compliance with the *Occupational Health and Safety Act*. She provides recommendations to organizations on how to ensure compliance with legislation and the overall integrity of their safety programs and initiatives.

Experience

- Prior to joining Crowe MacKay LLP in 2016, Jennifer was a full-time entrepreneur from 2013 to 2016. As the Owner/Operator of SHORE Consulting, Jennifer worked with several organizations to meet their operational needs including: human resources/health and safety planning and development; proposal development; recruiting and selection; executing compensation reviews and analysis; coordinating employee engagement surveys and initiatives; and organizing exploration camps and safe work plans.
- Prior to 2013, Jennifer worked in Human Resources for various companies supporting the mining industry in the North.

Professional Affiliations

- NWT Safety Association, COR Auditor.

Education

- Jennifer received her Business Administration Diploma in 1999 from Fairview College.

Community Involvement

- Jennifer is a member of 100 Women Who Give A Damn.

Service Focus:

- Strategic Operations
- Administration
- Human Resources
- Health, Safety, and Environment