



Helping local  
government step  
up to challenges  
and achieve  
more with less



Local governments need to fulfil many requirements to ensure services and programs are delivered within the confines of budgetary restrictions, whilst ensuring they deliver value for ratepayer dollars. Having partnered with over 50 councils across Queensland, we understand the operating environment of your organisation, whether large or small, and the issues you face. Our team has extensive local government experience and a proven track record in partnering with key stakeholders to help ensure their council meets current and emerging challenges while delivering results in testing times.

## Our offering

### Local knowledge combined with market leading advice

Crowe in Australia is one of the largest providers of accounting, audit, tax, business and financial advice to individuals and small and medium enterprises, with robust experience in partnering with government agencies, larger entities and multinationals on financial issues impacting them.

Our geographic footprint - one of the largest of any accounting and business advisory firm - ensures we are ingrained in the communities we serve. Contributing to these communities and understanding in detail your local market environment and challenges is one of the most important aspects of our business.

### Overcoming challenges

Through our extensive experience in working with a range of local government entities, our specialists are equipped with the industry insight and technical expertise to assist council with:

- Solving complex accounting issues
- Overcoming difficulty in attracting qualified and experienced accountants
- Financial sustainability
- Pricing and rating strategies
- Combating changing technology and increasing cyber security challenges
- Mitigating risk of fraud against council customers using council's systems
- Navigating legislative change and implications to processes and systems



## A tailored solution for your financial affairs

We know getting the right advice can often be hard – and sometimes it leaves you wondering what else you can do to future proof your finances.

That's why we deliver a wide range of services under one roof, so you can have a tailored solution that best fits your individual needs, and your future.

We call it our Family Office approach. As part of this offering you have access to:

- A single, trusted point of contact for all your financial affairs
- A comprehensive suite of professional services and products
- Specialist and skilled advisers under one roof

### Tax Advisory

- Reporting under the Local Government Tax Equivalents Regime
- Determining GST classifications of services
- Fringe Benefits Tax compliance and advice

## How we can help

### Specialist Accounting

- Temporary qualified accounting staff with local government knowledge
- Financial statement preparation
- Training on financial report interpretation for councillors and management

- Technical advice on updates to accounting standards
- Preparation of position papers for external auditors
- Asset accounting support – including review of asset registers, reconciling acquisitions, disposals, write-offs and assistance with asset valuation processes including reconciling comprehensive revaluations.

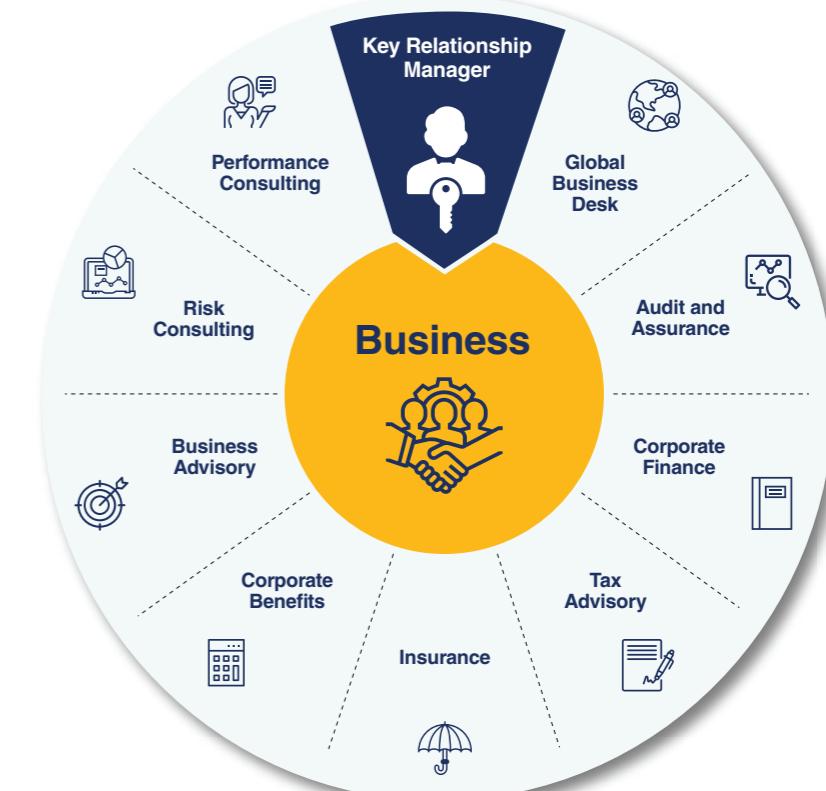
- Policy development
- Budget preparation
- Balanced scorecards
- Strategic planning
- Assistance with year-end reporting and audit preparation

### Risk Consulting

- Establishment of Risk Management Frameworks
- Facilitation of strategic and operational risk workshops
- Risk management training and education
- Reviews of existing Risk Management Frameworks against better practice guidance
- IT Project Governance Reviews
- Cyber Security Risk Assessments
- Internal audit services, including over key Local Council processes, such as:
  - Rates / Water systems
  - Development Application processes (including infrastructure charges and offsets)
  - Total Asset Maintenance Planning and Asset Maintenance processes

### Performance Consulting

- Review and implementation of asset management systems
- Business process reviews enabling efficient and effective service delivery
- Disaster Recovery Planning and Business Continuity Management
- Program delivery implementation and reviews



## Competitive Fees

We operate successfully with a minimum overhead structure enabling us to provide you with quality service at a very competitive price. Our fee structure is designed to allow our senior team members to spend more time servicing your requirements.

## What you can expect from us

### Service excellence

Our team is committed to providing service excellence on each engagement. We view local government as high value clients deserving of our utmost attention and highest level of service.

### Added value

We put forward our best people to provide quality deliverables that are realistic and add value to council's operations. We partner with councils and their employees to transfer knowledge and improve existing capabilities and business performance.

### Accessibility

With over 100 offices across Australia, including 12 in Queensland, we are readily accessible and available to help on any matter that arises during an engagement.

### Accountability

We establish communication protocols and KPIs upfront, so our team's performance is transparent and measured against criteria that are important to your council.

### Open communication

We place importance on listening, timely and candid communication, and a "no surprises" approach on every engagement. We seek feedback to ensure council's ongoing satisfaction with our service.

### A team that is proud to be part of your future direction

With people on the ground local to most councils across Australia, we are proud to help your council shape the future direction for our local community.

## Who are we?

Crowe Australasia is a leading accountancy firm and an independent member of Crowe Global, ranked eighth largest accounting network in the world. For almost 100 years, members of Crowe have made smart decisions for multinational clients working across borders. Our leaders work with governments, regulatory bodies and industry groups to shape the future of the profession worldwide. With exceptional knowledge of business, local laws and customs we provide lasting value to clients. At Crowe Australasia, our professionals share one commitment, to deliver excellence.

At Crowe, we are focused on meeting the needs of businesses and the individuals within them through a collaborative approach to financial services. In conjunction with our parent company, Findex, we pride ourselves on an integrated service offering, giving you the peace of mind that comes with knowing your financial and lifestyle goals and objectives are being met.

With over 100 offices throughout Australia and New Zealand, our vast geographical footprint provides you direct access to our expert advisers and professionals. Located in most regional, rural and metropolitan areas, with almost 3000 staff, we are well positioned to assist you in building your wealth and a secure financial future.

### Crowe Australasia in Queensland

Boasting a wide and strategically dispersed presence across regional and metropolitan areas of Queensland, a local adviser is never far away.

#### Southern Queensland

- Brisbane
- Chinchilla
- Dalby
- Gold Coast
- Goondiwindi
- Toowoomba

#### Northern Queensland

- Burdekin
- Cairns
- Charters Towers
- Hughenden
- Innisfail
- Townsville



## Contact Us

### Talk to us

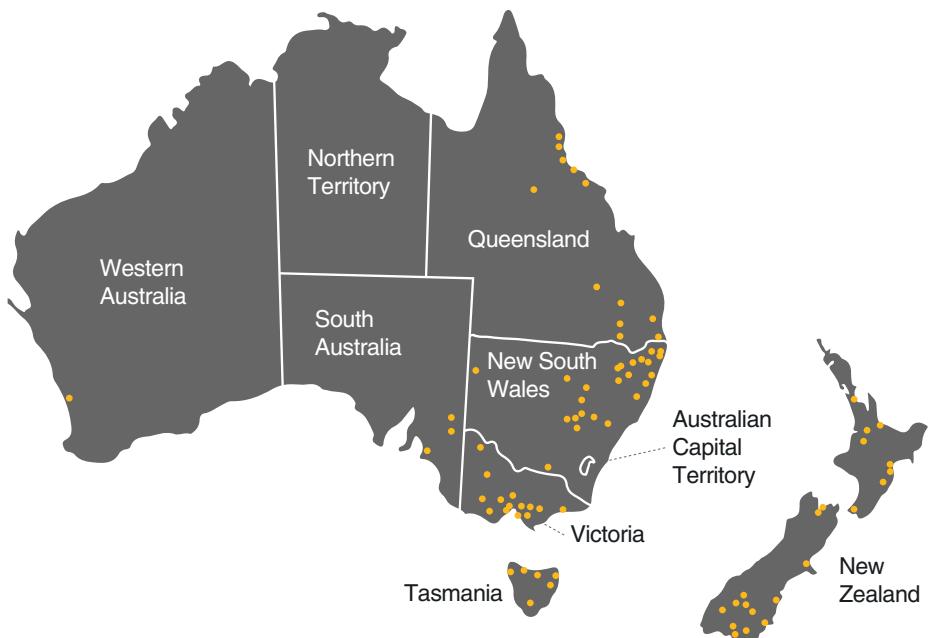
Call us on our free phone number **1300 856 065**. This number will transfer you to your closest office, where we will be happy to connect you with the best person to assist you.

### Visit our website or social media

We have a range of tools and ideas to help local government, as well as specific information about our services and people.

 @croweaustralasia

 Crowe Australasia



[www.crowe.com.au](http://www.crowe.com.au)

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