

Crowe Horwath.

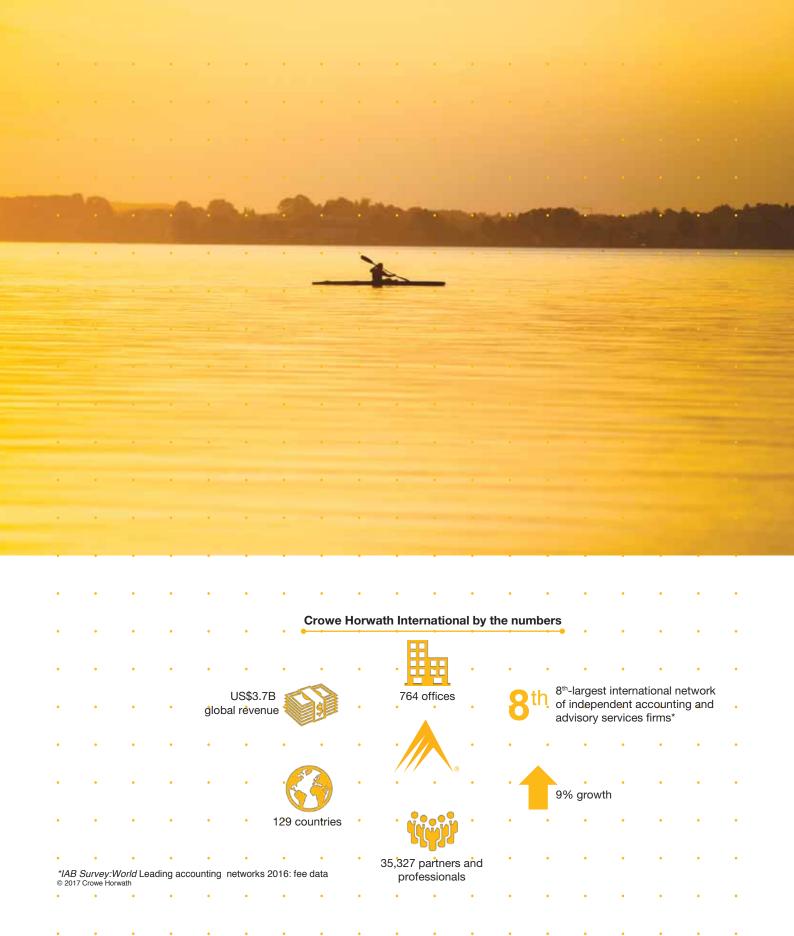
# Transparen Report

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Smart decisions. Lasting val

Audit / Tax / Advisory / Risk

Later - Here



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## Message from the chairman

To our valued clients and stakeholders,

As a leading firm in the UAE and a member of a global top 10 professional services network, we recognise how important it is to have an unwavering commitment to quality. Delivering impeccable professional services on time enhances the credibility of our clients and builds confidence and trust in our independent processes.

I believe Crowe Horwath UAE will continue to be a key member of a strong mid-tier of audit firms, working closely with local regulators.

We are committed to maintaining our reputation for integrity and quality in the provision of audit, tax and advisory services. This Transparency Report sets out our approach to quality in the audit environment, and describes the processes we have in place to maintain and enhance that quality.

We are not complacent in our pursuit of quality and are committed to improve in those areas where improvement is needed. I have considered the internal quality control processes we have in respect of our audit work and I am satisfied that regulators find our procedures appropriate and sustainable.



Dr. Khalid Maniar Chairman of the Board of Partners Founder & Managing Partner



Established in 1981 by Dr. Khalid Maniar, as a sole practice, today we are delighted to be supported by 234 professionals with more than 25 partners/directors. Crowe Horwath is well positioned to deliver impeccable service and value to its clients.

#### The Philosophy

We believe our quintessence is not only about independence and professionalism but is also about providing convenience and competitive services to our clients. This personalized service should always "wear a smile" on its face.

It does take time to become an expert in any field and we have put in over 35 years of our dedication to provide satisfaction to our clientele.

Indeed, much has changed in that time, but we still place great emphasis on establishing long term professional relations with each of our clientele. This enables us to work together in an atmosphere of openness and trust.

An offering of full range of professional services, which provides a unique opportunity to deal with a single firm for "total business solutions", helps us to ensure that your success is always our priority.

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#### Our U.A.E Practice by the Numbers

36 Number of years Crowe Horwath has been serving the UAE market



Crowe Horwath has over 234 employees in the UAE office

6<sup>th</sup> In 2017, Crowe Horwath is ranked as the 6th largest accountancy firm in UAE by International Accounting Bulletin



Crowe Horwath has a portfolio of more than 1000 clients in the UAE

## Leadership, governance and management

#### **Board of Partners**



Dr. Khalid Maniar Chairman



James Mathew Group CEO



Atik Munshi Senior Partner



Saad Maniar Senior Partner



Khalid Mehmood Senior Partner



Zayd Maniar International Laison Partner

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The board of partners are responsible for the overall strategy, management and performance of the firm. This enables the firm to operate within a framework of policies and effective controls, which enable risk to be assessed and managed. Each partner is responsible for specific functions of the firm such as quality, human resources, branding and client relations.

#### **Active Participation**

Crowe Horwath UAE takes an active role in developing best practice and quality within the accountancy profession. This is demonstrated by the involvement of our partners in committees and working groups, a selection of which are below:

Name	Position Held	Body		
James Mathew	Administrative board member	Indian Business Professional Council, Dubai		
	Former Chairman	Institute of Chartered Accountants in India, Dubai Chapter		
Khalid Mehmood	Former Chairman	Institute of Chartered Accountants in Pakistan, Dubai Chapter		
Saad Maniar	Vice Chairman, member advisory committee	Association of Chartered Certified Accountants, UAE		
	Board Member	Association of Certified Forensic Accounting Professionals, India		
Zayd Maniar	Member, Tourism and Hospitality Special Interest Group	Institute of Chartered Accountants in England & Wales		
	Treasurer	Dubai Hurricanes Rugby Football Club		
Nimish Makvana	Administrative Board Member	Indian Business Professional Council, Dubai		
	Honorary Director	Institute of Directors in India, Dubai Chapter		
Bernard Tapera	Councillor	Institute of Chartered Accountants of Zimbabwe, UAE Chapter		
Adil Buhariwalla	Member, Research & Education Advisory Committee	Institute of Internal Auditors, USA		
Sukumaran Unnikrishnan	Member, Finance Group	Dubai Quality Group		
David Nyengera	Co-Chairman	Institute of Chartered Accountants of Zimbabwe, UAE Chapter		
Nusrate Ibrahim	UAE Member Advisory Committee	Association of Chartered Certified Accountants		

## **Professional memberships**

#### Association of Chartered Certified Accountants, UK (ACCA)

Crowe Horwath UAE is a member firm of the ACCA. As a member of this organisation, we document and demonstrate that our firm strictly complies with the professional ethics and quality control standards established by the ACCA.

For our high quality standards, we are accredited as platinum status employer and Continuing Professional Development (CPD) approved employer by the ACCA.

#### Institute of Chartered Accountants in England and Wales (ICAEW)

ICAEW has continued its efforts to promote and cultivate accountancy talents by working closely with leading industry partners. Crowe Horwath UAE is an Authorised Training Employer (ATEs) to provide the professional training needed for students to qualify as ICAEW Chartered Accountants. Being an Authorised Training Employer we have a Qualified Person Responsible for Training to satisfy the ICAEW's training standards and other conditions as the Committee may from time-to-time determine.

#### Institute of Chartered Accountants of India (ICAI)

The Institute has had a long standing affiliation with Crowe Horwath UAE, with some of the firm's Senior Partners having served ICAI in various top leadership positions. This includes the current CEO, James Mathew, who served as the Chairman of ICAI Dubai in 2013-2014, and the immediate past Chairman of the Institute, Nimish Makvana who is one of Crowe Horwath's Senior Partners. A large number of Crowe Horwath employees are also full members of the professional body.

#### Institute of Chartered Accountant of Pakistan (ICAP)

The UAE Chapter of ICAP was formed in 2012, working under the aegis of Pakistan Association Dubai (PAD). The immediate former chairman of the body is our Crowe Horwath's Senior Partner, Khalid Mehmood.

#### Forum of Firms

Crowe Horwath International is a member of the forum, of firms an association of international networks of accounting firms that perform audits of financial statements that are or may be used across national borders. Members of the Forum voluntarily agree to meet requirements as detailed in the Constitution, to contribute to raising professional standards.



We are required to provide audit services based on the international audit Standards (ISA) and provide with our independent audit opinion on the financial statement as prepared by the management in compliance with international Financial Reporting Standards (IFRS)

#### Member firms of Crowe Horwath International should:

- Have policies and methodologies that allow them to perform audit services in conformity with applicable national ethics and independence standards.
- Have policies and methodologies for the conduct of transnational audit engagements that conform, to the extent practicable and applicable, and subject to national interpretation and application, to the International Ethics Standards Board for Accountants Code of Ethics for Professional Accountants ("the Code"), as well as applicable national codes of ethics.
- Be independent of the audit clients of other member firms. Crowe Horwath International provides support to member firms in complying with the international Code's independence provisions.

#### Local jurisdiction requirements on IFRS

The UAE Commercial Companies Law No 2 of 2015, which came into force on 1 July 2015, requires all companies to apply international accounting standards and practices when preparing their accounts. The previous Companies Law had required compliance with internationally accepted accounting practices, which had been interpreted to mean IFRS Standards. There has never been a local GAAP in the UAE.

IFRS Standards are required both by the UAE Commercial Companies Law No 2 of 2015 and by the listing rules of NASDAQ Dubai, Dubai Financial Services Authority, Dubai Financial Market PJSC, and the Abu Dhabi Securities Exchange.

A significant portion of the economy is made up of family owned businesses. While smaller family businesses use the IFRS for SMEs Standard, the larger family businesses have generally not opted for the IFRS for SMEs Standard.

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### Crowe Horwath.

## Maintaining quality in audit

To ensure the firm continues to improve on its audit quality initiatives, the Quality Director, Bernard Tapera, is empowered to ensure that policy announcements are complied with at all levels without exception. To develop a comprehensive policy manual on Quality Control providing guidance to employees at all levels on matters relating to quality control.

Aligning the policy manual with International Standard on Quality Control (ISQC) with additional stringent local enhancements. Sustaining mandatory compliance with policy manual requirements including Anti-Money Laundering (AML) checks are mandatory at all levels without exception.

To regularly interact with all external stakeholders such as banks, regulators (DFSA, UAE Central Bank), to ensure that the firm proactively obtains feedback or concerns for incorporation into the quality control process.

#### Our quality assurance processes

In order to ensure the maintenance of quality and the highest standards for all services provided, all client engagements involve the allocation of highly trained and professional partners and staff that have a professional obligation to plan and participate in a continuing education programme, tailored to meet their own needs.

- Embracing technology through automation of the audit process to enhance efficiency and control over audits.
- Regular Internal Quality Control Reviews (IQCR) by the Quality Assurance Director and follow up for implementation of recommendations.
- Engagement Quality Control Review (EQCR) process requiring second partner reviews for high risk engagements based on set criteria.
- Risk profiling for all clients to identify clients requiring more scrutinity.
- Consultation process for technical or subjective matters identified during audits.
- Partner and staff appraisals
- Periodic monitoring visits by Crowe Horwath International



Bernard Tapera

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#### Audit software

We use the secure technological platform to plan and perform the audit and document our findings. The electronic audit file allows us to manage the documentation efficiently, as the appropriate working paper templates are populated automatically with information from planning tool and mapping of the financial statements.

The firm has policies on the filing and archiving of documents once assignments are complete.

#### Engagement teams

Partners and managers select the most appropriate people for the team. During the audit, procedures are in place to supervise, provide on the job training, and appraise the team members during and after the execution of the audit.

The firm has in place a set of policies and procedures that indicate when and how a second partner or engagement quality control review is needed. There are schedules in the firm's audit work programme covering the responsibilities and conclusions of the engagement quality control review partner. Where there are differences of opinion between the engagement partner and the reviewer that cannot be resolved though discussion, the firm's procedures require consultation with an appropriate senior partner.

All audit staff and partners have access to a full library of technical reference materials on accounting and audit matters, which is available both online and offline.

#### People and development

The firm's staffing levels are monitored continuously. Annual business plans and detailed budgets are produced, which allow each office to see whether it has the resources needed to meet the demands expected.

There are training and development policies for all partners and staff with a variety of programmes delivered and tailored to every individual's level of experience. In certain disciplines, including audit, there are mandatory update courses, and additionally, there is a requirement to maintain competence in accredited areas.

We conduct an annual training for manager level and above on leadership and sustainable growth programmes.

#### **Client acceptance and continuance**

We set out a range of considerations including the appropriateness of the prospective client, the firm's ability to service the client, fees and risk. The take-on procedures are also covered in terms of anti-money laundering checks, conflict checks and assessment of risk.

Deciding whether or not it is appropriate to continue an audit appointment is embedded within the audit methodology. If the risk profile of a client changes to a significant degree, the client acceptance procedure is invoked.

# **Key information**

Services in % of total revenue						
Advisory	Тах	Risk	Audit & Assurance	Total Staff	Number of partners	Financial Year End
20%	4%	8%	68%	234	14	31 December

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#### **Remuneration of partners**

Partners are remunerated solely out of the profits of the firm. Each partner receives an initial allocation that is paid monthly through the year. The partners share a further element based on the number of equity points held, a return based on their investment in the firm, and with the remaining part based on performance with the allocations determined by a remuneration committee.

Performance-based awards reflect the results of partner appraisals. No element of the partner or staff remuneration is directly related to the selling of non-audit services to audit clients.