

## Technology in metals survey 2021

For the past 10 years, we've surveyed metals industry executives on how they're using technology to grow their business and respond to change. Here are just a few of the powerful insights we uncovered in this year's report. of respondents plan to increase their technology investment in 2021 due to COVID-19 Cybersecurity remains No. 1 the top risk named by metals executives 12% increase 350% growth rate Between 2020 and 2021, in respondents planning to offer an e-commerce website within 3 years Metals executives have increasingly chosen Microsoft's ERP over the past 10 years Total % of Microsoft respondents Oracle® 183% 50 33% 2020 2021 Custom SAP applications <del>-</del>9% <del>-46</del>% Mills Saw the highest increase in business

We'll share the full report in September to help you better understand the important role technology has played for metals over the past 10 years – and with that, know what you need for the future. In the meantime, take a look at our additional featured insights on metals.

intelligence adoption between 2020 and 2021, with an 18% increase

See insights