

Hot Topics in SOC Reporting

July 28, 2021

Scott Hicks
Sean Katzenberger
Laura Cronkhite
Steve Sanders
Kristin Hoff



Housekeeping

PLEASE NOTE:

- All of today's audio is being broadcast to your computer speaker.
- Please submit questions through the Q&A function on your screen. If your question is not addressed in the session, a Crowe professional will follow up with you.
- To download a copy of the presentation or access the resources connected to this session, please visit the resources icon at the bottom of your console.

CPE CREDIT

- Log in individually to the session
- Successfully complete at least 3 of the 4 polling questions

NO CPE CREDIT

- Failure to successfully complete at least 3 of the 4 polling questions
- Viewing a recording of this session (CPE is only awarded for live sessions)

CPE CERTIFICATE OF COMPLETION

- Will be available for download following the session and e-mailed within two weeks of successfully passing this program
- Upon completion of this program you will receive a post-event evaluation.





Presenters



Scott Hicks Crowe LLP

IT Assurance Senior Manager +1 614 469 1177 scott.hicks@crowe.com



Sean Katzenberger

IT Assurance Principal

+1 317 208 2426 sean.katzenberger@crowe.com



Laura Cronkhite

Crowe LLP

IT Assurance Partner +1 574 235 6891 laura.cronkhite@crowe.com



Steve Sanders

Computer Services, Inc.

Chief Information Security Officer



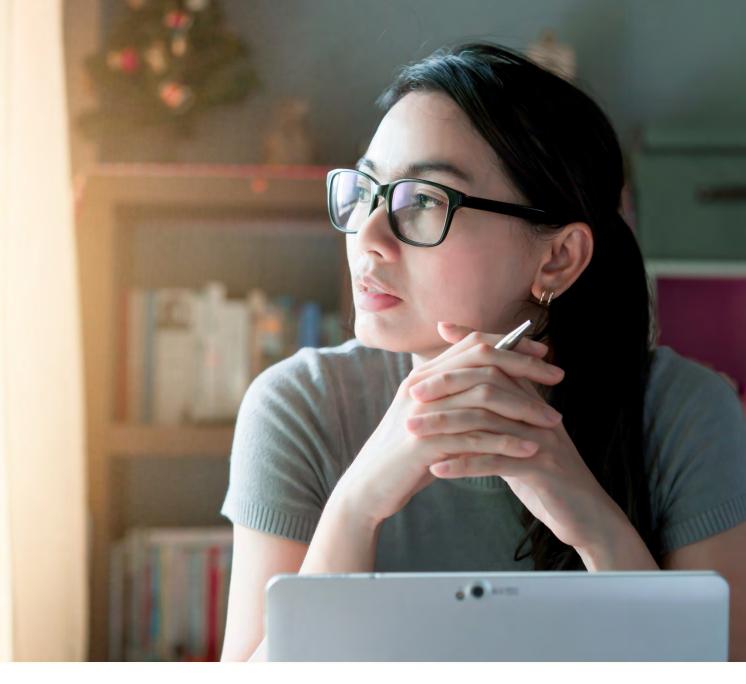
Kristin Hoff

MetaBank

Vice President of Internal Audit



The SOC Examination Process and the SOC Report

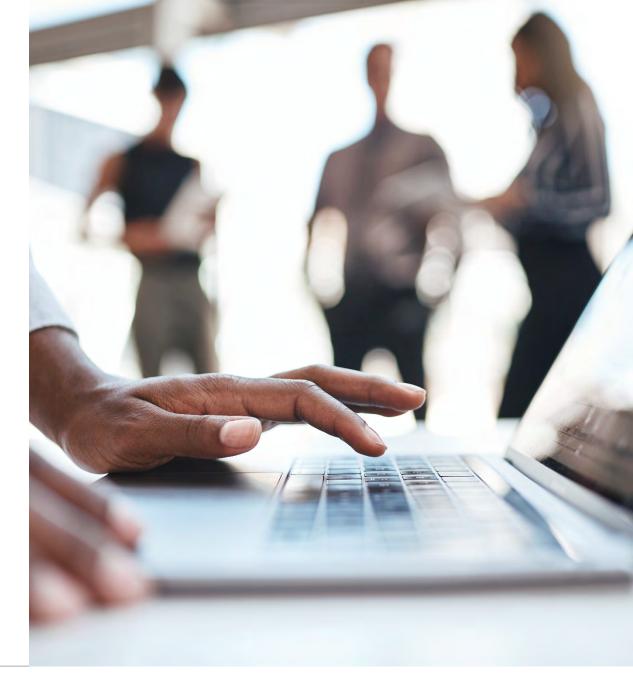




How has your organization considered if you should be issuing a SOC 1 or SOC 2; or if you should add additional reports or additional SOC 2 Categories over time?



How does your organization use SOC 1 Reports differently than SOC 2 Reports?





How does your organization re-evaluate your SOC controls over time to remain in line with customer expectations and cybersecurity/industry trends?





What do you see as the most critical factor(s) in executing a successful SOC engagement?





What do you see as the most consistent pains that you encounter as part of completing a SOC engagement?



As a SOC User, how do you assess the Subservice Organizations listed within your service provider's SOC Reports to determine if you should also obtain and review the additional SOC reports of those Subservice Organizations?





As part of a user organization, how do you evaluate exceptions that are noted in a service organization's SOC Report and the impact that these may have on your controls or system reliance?



How does it impact your organization if you don't receive SOC reports on time from key vendors?



Emerging Trends in SOC Reporting



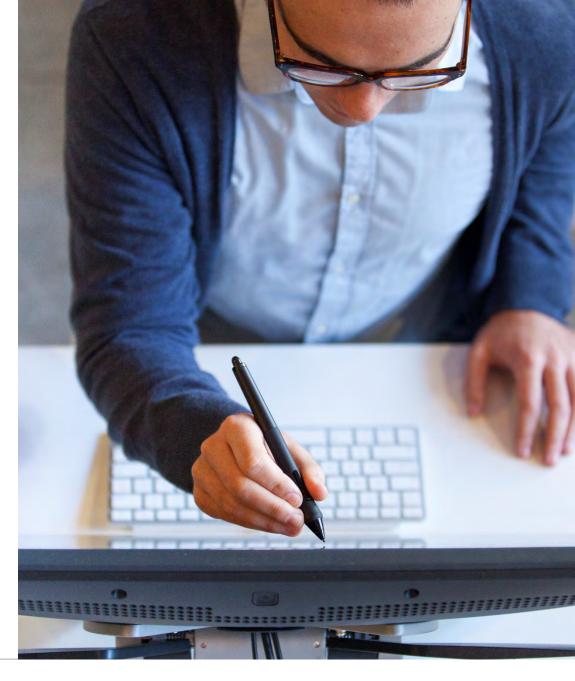




What emerging SOC Reporting or other control attestation reporting options are you seeing in the marketplace that you may consider in the future?



Are there additional areas that would be valuable additions to SOC Reports to better align them with the needs of the report users?





Are you seeing changing pressures or added emphasis on the system reports covered in SOC reporting?







Is a SOC report necessary if an organization has outsourced nearly all critical areas and controls to other service providers?



Other questions raised by webinar attendees??





Thank you

Scott Hicks

IT Assurance Senior Manager +1 616 469 1177 scott.hicks@crowe.com

Sean Katzenberger

IT Assurance Principal +1 317 208 2426 sean.katzenberger@crowe.com

Laura Cronkhite

IT Assurance Partner +1 574 235 6891 laura.cronkhite@crowe.com

The information in this document is not – and is not intended to be – audit, tax, accounting, advisory, risk, performance, consulting, business, financial, investment, legal, or other professional advice. Some firm services may not be available to attest clients. The information is general in nature, based on existing authorities, and is subject to change. The information is not a substitute for professional advice or services, and you should consult a qualified professional adviser before taking any action based on the information. Crowe is not responsible for any loss incurred by any person who relies on the information discussed in this document. Visit www.crowe.com/disclosure for more information about Crowe LLP, its subsidiaries, and Crowe Global.

© 2021 Crowe LLP.