Get the full benefit of today's powerful Microsoft® solutions

Crowe business support services for Microsoft

At Crowe Horwath LLP, we offer business and technical expertise to help you derive full value from your Microsoft technology investments. Our in-depth industry knowledge and decades of consulting and accounting experience helps you use insights from Microsoft technology to make better, more informed business decisions – and, ultimately, add value to the enterprise.

crowehorwath.com/Microsoft

Microsoft Dynamics® AX Support Desk

Crowe helps organizations build on the strengths of Microsoft Dynamics AX and maximize the benefits of the widely recognized ERP platform. With their in-depth understanding of its technology, extensive implementation experience, and industry expertise, Crowe specialists can offer flexible support options that fit any organization's needs and budget. Crowe Support Desk services include:

- Troubleshooting and resolving issues with existing Microsoft Dynamics AX features
- Configuring Microsoft Dynamics AX features not currently in use
- Design, development, and testing of new enhancements or reports
- Training for users on both standard and enhanced functionalities

Microsoft Dynamics AX Managed Services

Microsoft Dynamics AX offers a flexible architecture that enables clients to take advantage of multiple deployment options: on-premise, cloud-hosted, or a hybrid model. Crowe offers implementation support and 24/7 post-implementation technical support in both on-premise and cloud-hosted environments. Crowe managed services include:

- Initial setup, technical review, and training
- Proactive infrastructure and Microsoft Dynamics AX environment monitoring
- Release, patch, and upgrade management
- Troubleshooting of Microsoft Dynamics AX errors
- Periodic quality assessments
- Disaster recovery assistance
- Advanced system administration and environment maintenance

Audit / Tax / Advisory / Risk / Performance

Crowe Horwath.

Contact information

For more information about Crowe business support services for Microsoft, please visit www.crowehorwath.com/microsoft or contact:

Vicky Ludema
+1 800 599 2304
vicky.ludema@crowehorwath.com

Microsoft Azure™ platform

The Microsoft Azure platform is a growing collection of integrated cloud services including analytics, computing, database, mobile, networking, storage, and web capabilities. Crowe can work with your internal IT resources to develop an implementation and support strategy which can help you realize the advantages of this open and flexible cloud service platform.

- **Microsoft Azure platform consulting:** Crowe specialists help you assess which of your existing workloads are best suited to migrate to the cloud. Then, drawing on their in-depth understanding of the Microsoft Azure platform, they develop a detailed implementation program that reflects your organization's specific priorities. Finally, Crowe teams can work with you through the entire implementation process to help make the transition with minimal disruption.
- **Microsoft Azure platform managed services:** For businesses that already employ the Microsoft Azure platform, Crowe offers multiple levels of support for ongoing application maintenance and disaster recovery, as well as available 24/7 monitoring of all platform activities. In addition, Crowe specialists for the Microsoft Azure platform monitor performance to identify any needed infrastructure upgrades and alert you to opportunities for the development of additional platform applications.

How Crowe works with you

As a certified Microsoft Partner across multiple platforms, Crowe can provide single-source access to a broad range of specialized technology services. Crowe also has developed numerous industry-specific and functional accelerators to help clients maximize the benefits of Microsoft technology.

Each engagement is reinforced by the broad vision and stability Crowe offers as one of the nation's largest public accounting, consulting, and technology firms, and is guided by a "business first" approach that takes into account the full scope of the enterprise.

About us

Crowe Horwath LLP is one of the largest public accounting, consulting, and technology firms in the United States. Under its core purpose of "Building Value with Values®," Crowe uses its deep industry expertise to provide audit services to public and private entities while also helping clients reach their goals with tax, advisory, risk and performance services. With offices coast to coast and 3,000 personnel, Crowe is recognized by many organizations as one of the country's best places to work. Crowe serves clients worldwide as an independent member of Crowe Horwath International, one of the largest global accounting networks in the world. The network consists of more than 200 independent accounting and advisory services firms in more than 120 countries around the world.

Microsoft Partner
Microsoft Dynamics AX
Gold Enterprise Resource Planning
Gold Customer Relationship Management
Gold Cloud Platform
Silver Application Development