

Crowe Support Services for
Microsoft™ Solutions

crowe.com

Upgrade and Migration Support

Accelerate your transition to the Microsoft Dynamics 365™ platform.

Migrating from Microsoft Dynamics™ AX to the Microsoft Dynamics 365 platform opens up exciting opportunities for organizations to achieve significant new capabilities for engaging customers, empowering employees, optimizing operations, and transforming the products and services they deliver.

Making the Most of the New Platform

At Crowe, our goal is to help you accelerate the transition to the Dynamics 365 platform, manage the transition as efficiently as possible, optimize the benefits you derive, and maximize the return on your technology investment.

The Crowe support team is made up of specialists with in-depth understanding of the tools offered by Microsoft for your system upgrade. Our professionals have both the technical expertise and extensive hands-on experience needed for Dynamics 365 implementations. Specific Crowe service offerings in this area include:

- Project strategy, prioritization, and phasing of solutions
- Platform implementation and installation management
- Migration of existing business processes to the Dynamics 365 platform
- Initial user training and support
- Ongoing maintenance, upgrades, and performance tuning

Dynamics AX Mainstream Support Life Cycle

AX 2009

Ends
April 2018

AX 2012 R1 & R2

Ends
October 2018

AX 2012 R3

Ends
October 2021



Learn More

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Recognized Microsoft Channel Leadership

As a leading provider of technology support and consulting services to Microsoft users, Crowe has developed numerous specialized accounting, supply chain, and productivity applications for Dynamics AX and Dynamics 365. With more than 200 dedicated technology professionals, Crowe credentials include:

- Microsoft Gold ERP and CRM Partner
- Microsoft Tier 1 Cloud Solution Provider
- President's Club and Inner Circle

Building on more than two decades of enterprise resource planning (ERP) system implementation experience, and a 75-year history of business consulting across a broad range of industries, Crowe is committed to providing your organization with powerful tools and solutions to help you get the most value from your technology investments.

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