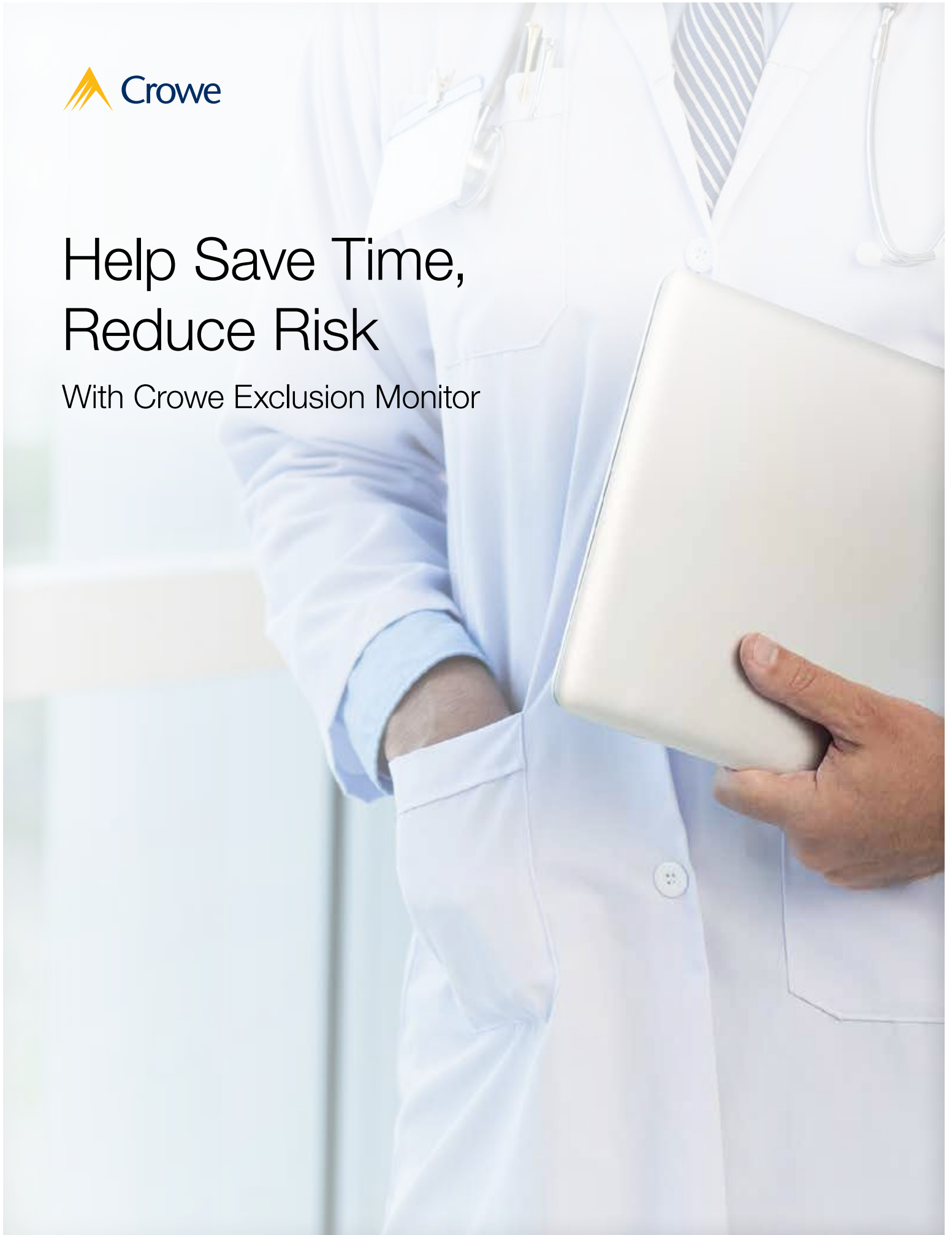# Help Save Time, Reduce Risk

With Crowe Exclusion Monitor

Crowe developed the Exclusion Monitor solution to help enable healthcare systems to manage the excluded provider screening process more easily. Organizations can rely on this solution to screen employees, physicians, vendors, and contractors and quickly identify excluded parties as soon as they are put on one of the federal or state exclusion lists. By verifying potential exclusions for you, the Crowe Exclusion Monitor solution frees compliance officers and their staff members to focus on more important issues with the confidence that excluded parties are being identified.

Healthcare Providers Are Spending More Time Than Ever on Compliance

When the Centers for Medicare & Medicaid Services released guidance instructing healthcare providers to review their workforce, physicians and external vendors for excluded individuals on a monthly basis (also a requirement of many payers), an already time-consuming task became even more burdensome. Healthcare systems that don't manage this task effectively face an increased risk of penalties and fines and potential issues with payer negotiations.

Many Organizations Are Overwhelmed by Screening

Providers face a difficult dilemma: dedicate substantial resources to wading through their records and government data to identify and validate potential exclusions or run the heightened risk of fines and penalties. Many healthcare systems rely on self-developed matching logic and manual processes to consolidate and review data, which makes the task more labor-intensive and introduces errors. Verifying whether an individual is truly excluded can be difficult, increasing the risk of noncompliance.

With the benefit of an automated, fully supported monthly review of excluded provider data, healthcare organizations can greatly reduce the time and resources devoted to screening and verification.

Crowe Exclusion Monitor Offers a Proactive, Real-Time Solution to Empower Healthcare Systems

To assist healthcare organizations, Crowe Healthcare developed the Exclusion Monitor solution as a Web-based monitoring tool that enables the work flow, documentation, and retention of monthly matching and verification activity. The solution rigorously screens the data, including social security numbers, to identify possible exceptions. Further, an intuitive interface enables employees to access this information with a few keystrokes. With the Exclusion Monitor solution, healthcare organizations can save large amounts of time: Crowe Healthcare performs verification of potential matches, so compliance departments don't need to engage unless an exclusion is identified.

How It Works

Crowe Healthcare takes providers through every step of the implementation process and then offers continual support. The Crowe Exclusion Monitor solution makes it simple to upload employee, vendor, contractor, and physician data for testing each month and checks the most recent lists from the Office of Inspector General of the U.S. Department of Health & Human Services, General Services Administration, and (where available) state Medicaid agencies.

Key Benefits

The Crowe Exclusion Monitor solution delivers a range of benefits to healthcare organizations:

Greater efficiency. Through automation, a Web-based tool, and our verification process, the Crowe Exclusion Monitor solution greatly reduces the time required to check and validate exceptions.

Increased screening quality. The Crowe Exclusion Monitor solution features a built-in, robust verification process that delivers accurate results based on the most up-to-date information.

Upfront checks. Staff can easily conduct searches for new employees, physicians, board members, or those in other categories as needed.

Deep archive of data. For two decades, Crowe Healthcare has maintained excluded provider lists, helping healthcare systems identify matches for individuals who were previously excluded and subsequently reinstated.

Peace of mind. Compliance officers can take comfort in knowing that if an excluded individual is somehow engaged in their health system, for example, if the initial screening is not performed during hiring or credentialing, the Crowe Exclusion Monitor solution will identify and report the exclusion within one month.

Physician Payments Sunshine Act. When data becomes available, the Crowe Exclusion Monitor solution will identify physicians with a disclosed vendor relationship. This step will provide the added benefit of helping efficiently manage potential physician conflicts of interest.

Manage Provider Compliance More Easily

The Crowe Exclusion Monitor solution provides peace of mind by verifying that physicians, staff members, and contractors have not previously been excluded from participation in federal healthcare programs. With ongoing monthly screening, you can maintain confidence in the individuals in your healthcare facility year-round.

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About Crowe

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