

Crowe Notes Optimizer for Microsoft Dynamics<sup>®</sup> AX

crowe.com/axapps

# Improve efficiency and accuracy with standardized notes

With the Crowe Notes Optimizer, you can standardize notes across your organization and drive more actionable and accurate insights from your data. Standardize your notes to save time, reduce data errors, and improve communications. The Crowe Notes Optimizer helps you enhance the level of service you provide to customers, vendors, and suppliers.

## **Benefits**

- Improve internal and external communications by standardizing notes
- Reduce the need for manual note entry on purchase orders, sales orders, production orders, and shipping documentation
- Access standard notes through data queries to drive actionable insights
- Automatically transfer notes between multiple Microsoft Dynamics AX order types

For purchasing information, request the purchasing guide: crowe.com/axappsguide

## **Predefined note setup**

Standard, predefined notes can be set up in advance by managers, and note codes can be used so end users don't have to search for and select the notes each time.

#### Features:

- Create and customize note descriptions
- Classify notes by type (sales, purchasing, receiving, etc.)
- Classify notes as internal or external (to set restrictions)
- Attach standard notes to items, customers, and vendors

| Primary                                       |                             |                             | Secondary  |    |                            |
|---|-----------------------------|-----------------------------|--|----|----------------------------|
| Prospect to Sales guiltation (Inude)          | 2                           | Packaging,Production,Dell ~ | Sales quotation (header) to RFQ (header);          | 1  | Purchasing Receiving Nob   |
| Custower to Sales guidation (header):         | 92                          | Packaging,Production,Del +  | Sales quadation (ine) to RFQ (Inve)                |    | Purchasing Receiving Note  |
| Costomer to Sales order (header)              | 2                           | Packaging.Production,Def v  | REQ10 Purchase order                               | 2  | Purchasing Receiving Nos   |
| Customer to Sales agreement (header):         |                             | P (*                        | Sales quotation (Imt) to Sales order (line):       | 2  | Packaging Production Del   |
| Delivery address to Sales quotation (header): |                             | Packaging,Production,Del v  | Sales quartation (header) to Sales order (header); | 2  | Packaging, Production, Del |
| Deliviny address to Selex order (header)      |                             | 2 March 19                  | Sales order (header) to Purchase order (header).   |    | Purchasing Receiving Nob   |
| Delivery address to Sales agreement (header)- | ${\color{black} \boxtimes}$ | Packaging,Production,Del v  | Sales order (line) to Purchase order (line)        | ×. | Purchasing Receiving Nob   |
| Vendor to RIQ (vendor)                        | 8                           | Purchasing Receiving Nob v  | Sales online (header) to Production order          | R  | Production                 |
| Vendor to Purchaie order (header):            |                             | Purchasing v                | Sales.order (line) to Production order:            | 2  | Production                 |
| Vendor to Purchase agreement (header):        | 2                           | Purchasing Receiving Nob v  | Sales order (header) to Transfer order (header).   | ×. | Packaging Delivery:Loadin  |
| Released product to Sales quotation (line)    | 1                           | Packaging,Production,Dell ~ | Sales order (kne) to Transfer order (ime):         | 1  | Packaging Delivery Loadin  |
| Rebussed product to Salice wider Greek        | 2                           | Packaging,Production,Dal +  | Salas ander (header) to Shipmants                  | 2  | Delivery,Loading,Note      |
| Released product to Seles agreement (line)    | $\overline{\mathcal{M}}$    | Packaging,Production,Del v  | Sales order (line) to Load (line).                 | ~  | Delivery Loading Note      |
| Released product to RFQ (lime)                |                             | Purchasing Receiving Nob +  | Sales agreement (header) to Sales order (header):  |    | Packaging Production Del   |

Audit / Tax / Advisory / Risk / Performance



#### Learn more

Request a demonstration at crowe.com/appsdemo or contact us for more information:

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|---------------|-------------|-----------------------------|-------------|
| verview Gener | al          |                             |             |
| Note code     | Туре        | Description                 | Restriction |
| 1             | Production  | COMPLY TO ASME CODE A36     | Internal    |
| 12            | Purchasing  | NON CONFORMING PRODUCT      | External    |
| 14            | Receiving   | RECEIVING HOURS             | External    |
| 16            | Receiving   | RECEIVING SPECS             | External    |
| 18            | Receiving   | MILLTEST REPORTS            | External    |
| 19            | Production  | WIPE DOWN ALL COLD FINISH   | Internal    |
| 20            | Purchasing  | MATERIAL SAFETY DATE SHEETS | External    |
| - 22          | Calan       | EVACE DECE CONSISTING OF    | المعينيما   |
| ote           |             |                             |             |

# **Copy notes**

Once notes are defined, users can easily copy notes across your organization, reducing inconsistencies and inaccuracies.

#### Features:

- Ability to copy multiple notes across the organization
- View primary and secondary notes by note type (production, delivery, receiving, etc.)
- Notes automatically flow between related AX forms, for example:
  - Items and/or customers to sales quotes to sales orders to production orders to shipping documentation
  - Items and/or vendors to purchase orders

# FAQs

#### Can I copy my existing notes from Microsoft Dynamics AX into the app?

 Yes, our app is fully integrated with Microsoft Dynamics AX 2012 so you can view and copy your existing notes.

# Can end users define new notes or is this restricted only to administrators?

• Yes, end users can now easily create, copy, and modify notes.

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