



Coding, Auditing, and Monitoring

Healthcare systems face increasing scrutiny of coding and billing in a quickly changing and increasingly complex regulatory environment. The effective evaluation of coding and billing compliance is a challenge that has significant ramifications from a regulatory standpoint as well as for a hospital's bottom line. Strengthening revenue cycle management is critical for all healthcare organizations and effective coding is vital to the bottom line.

Crowe is Your Comprehensive Solution

Whether it's a prospective or retrospective review, Crowe customized coding audits pinpoint areas of vulnerability, allowing your organization to better understand and assess coding performance. We then collaborate with your team to identify work process changes that can help you optimize operational performance.

Crowe performs coding and billing compliance audits unique to the healthcare industry, focusing on accuracy of coding and billing documentation. We also perform revenue charge capture audits and Health Information Management operations audits. A relationship with Crowe can provide your organization with:

- Lower rate of claim denials and rejections – minimizing revenue leakage
- Maximized collections since claims are now coded to the right level – improved coding quality
- Improved compliance with your coding guidelines and regulations – reduction of denials
- OIG compliance effectiveness guidance – annual auditing and ongoing monitoring
- Root cause awareness – identifying process improvement opportunities and providing educational assistance for coding staff and physicians

The Crowe Difference

Crowe has long been an industry leader in providing high-quality coding and compliance audits. Our experienced and credentialed professionals work with you to assess risk and develop a custom

internal audit work plan that focuses on risks specific to your organization. Internal audits include a complete review of medical record documentation, as well as comparison of the original coding and billing to reimbursement received.

Why Crowe?

Additional benefits of working with Crowe for your coding auditing and monitoring needs include:

- Crowe has been performing compliance, revenue charge capture and Health Information Management operations audits for more than ten years
- Crowe professionals are specialists in the field and keep abreast of the rapidly changing regulatory environment
- Crowe professionals are experienced and knowledgeable in coding and billing compliance as well as payment policy
- Crowe utilizes a “no surprises” approach and works collaboratively to identify the root cause for identified issues



Additional Compliance Services offered by Crowe

- Compliance Program Assessment
- Compliance Program Management
- IRO/Self Disclosure
- Excluded Provider Screening Services
- ProTect Software Solution – Proactive Detection of Regulatory Compliance Risk

Crowe Certified Coding specialists can leverage data analytics to drill into areas of greatest risk, enhancing our review process and ultimately providing your organization with insights into root causes and actionable results.

About Crowe

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