

Welcome

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Cyberresilience: Minimizing the Impact and Cost of a Cyberbreach

Housekeeping

This session is recommended for 1.0 hours of CPE credit. Certificates will be distributed via email. Questions about CPE certificates can be sent to <u>cpe.processing@crowe.com</u>.

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♠ > Events > Crowe Year-End Seminars

Register for the industry event that 98% of previous atten Agenda Learn ab Get valua + 7:30-8:00 a.m. - Registration and Breakfast Hear abo Share ide Earn up ' 8:00-8:05 a.m. - Introduction 8:05-9:05 a.m. - Audit and Accounting Overview 9:05-10:05 a.m. - Cyberresilience: Minimizing the Impact and Cost of a Cyberbreach 10:10-10:20 a.m. - Break 10:20-11:20 a.m. - Year-End Tax Planning 11:20-11:50 a.m. - Lunch 11:50 a.m.-12:50 p.m. - Lessons Learned From Implementing the New Lease Accounting + Standards

Today's Speakers



NAME TITLE Consulting Crowe LLP



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Today's agenda

- 01 The State of Cyber Risk
- 02 Breach Impact and Costs
- 03 Becoming Cyber Resilient
- 04 Q&A



The State of Cyber Risk

Trends across industries



Cyber risk is top of mind for everyone



90%

of organizations view cyber security as a **top 5 risk** to their organization

The modern threat landscape makes a cyberbreach almost inevitable

Expanding attack surface

- Endpoints
- Network
- Cloud and SaaS
- Users
- Mobile Devices
- IoT

Motivated threat actors

- Malicious insiders
- Terrorists
- Organized crime
- Hacktivists
- Nation states

Sophisticated attack methods

- Spear-Phishing
- Custom Malware
- Zero-Day Exploits
- Social Engineering
- Physical Comprise



odds of experiencing a data breach



EXAMPLE: Iranian attackers attacking US businesses to wipe networks and data



This is a developing story. Check back for our full series of posts that will cover the many ways to strengthen cybersecurity defenses.

Notice of elevated cyberattack activity

EXAMPLE: Ransomware

ATTACK IN PROGRESS ATTACKER DWELL TIME 0 . **m** ----Attacker gains User clicks on Network / data Malware phishing email installed control taken hostage BREACH

Cyberbreaches are on the rise despite billions invested in cybersecurity controls



Cybersecurity investments have historically been focused on prevention and compliance

What security controls do we need to prevent a cyberbreach and **check the box**?



The data tells us that this prevention and compliance investment strategy isn't enough



Worldwide Information Security Spending in 2019 (Gartner)



Odds of experiencing a cyberbreach (Ponemon)



Global average cost of a cyber breach (Ponemon)

A new "cyber resilience" mindset is needed – investing to minimize breach impact

How do we make sure a cyberbreach <u>never</u> causes us to **stop serving customers**?



Questions boards are starting to ask their IT/Security leaders



Minimizing Breach Impact

Breaking down the costs of a cyberbreach and the keys to minimizing breach impact



Everyone knows that cyberbreaches can be costly. Here's a breakdown of the typical costs:

\$3.8M

Global average cost of a cyber breach

\$1.45M

Lost Business Costs

- Customer turnover
- Increased acquisition cost
- Diminished reputation

\$1.23M

Detection and Escalation

- Forensics
- Root cause
 determination
- Incident response team
- Assessment and audit services

\$1.02M

Post-breach Response

- Help desk
- Inbound communications
- Remediation
- Legal costs
- Product discounts
- Identity protection
- Regulatory interventions

\$0.16M Notification

 Disclosure of data breach to victims and regulators

It's not just a problem for large corporations

Hackers Breached Virginia Bank Twice in Eight Months, Stole \$2.4M Lake City, Florida votes to pay \$460K ransom to hackers to unlock data

Cyberattacks now cost small businesses \$200,000 on average, putting many out of business



The big problem is <u>breach dwell time</u> – how long it takes to detect and contain a cyberbreach



Studies show the longer the breach dwell time, the higher the cost of the breach



POLL: How long does it take to detect and contain a cyberbreach across all industries?

1.30 days
 2.120 days
 3.266 days
 4.358 days

Crowe + Cyber Resilience

Number of days it takes to detect and contain a cyberbreach across all industries...

266 days



Why reducing breach dwell time is a challenge



Why reducing breach dwell time is a challenge

Typical month of activity for a Crowe client





713,677,453 EVENTS

to monitor, collect and correlate

11,293 ALERTS to filter and prioritize

 \odot 54 CASES

to investigate and diagnose

INCIDENTS

to respond and resolve

Becoming Cyber Resilient

Minimizing breach impact and costs with faster detection and response



Going beyond compliance to resilience

Compliance is the minimum

What security controls do we need to prevent a breach and **check the box**?



Resilience is the goal



Think about your business? How would it affect you if your network and data was taken hostage?



How you monitor, detect, and respond to threats is critical to minimizing breach impact

24/7/365 coverage for monitoring and investigation

Detect attacks geared to bypass existing controls Response plan and actionable data to respond to threats

Effective threat detection and response requires the right <u>platform</u> and the right <u>people</u>



Platform – to monitor, collect, filter, and detect



People – to hunt, investigate, and respond

24/7 Security Operations Team

Incident Response Team





How can we afford to invest in the right platform and people for threat detection and response?



Ask about Crowe MDR

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Leverage Crowe technology and expertise to manage your threat detection and response.

crowe.com/mdr

What we covered

The State of Cyber Risk

Breach Impact and Costs

Becoming Cyber Resilient

Q&A







